**ARINDAM GANGULY**

***MBA(Marketing & Human resource), BBA***

ANd9GcRBs4kiTTpbbwbD5d-vzV2D8SqS-MmZmq6lQEAIvJXmPi--65MN5INFtdo14no. New Bikramgarh, Jadavpur, Kolkata-700032

email_mail_post_letter_stampaganguly69@gmail.com

http://www.bungalowsoftware.com/phone_symbol85.gif +91-9681452600

**CAREER OBJECTIVE:**

**To work in an environment that will help me in contributing towards the goal of the Organization and continuously upgraded my knowledge**

**ORGANISATIONAL EXPERIENCE :**

**Since 1 st September’2014 with SHOPPERS STOP LTD.**

**Designation: Customer care Associate and Fashion Assistant**

* Since May 2015 I am working as a cashier
* As a Customer care Associate I facilitate the completion of all store level tasks related to different areas

Of the stores including cashiering duties, customer service

**Highlights:**.

* Product knowledge
* Verbal communication
* Customer Focus
* Multi-tasking

**Core Competencies**

* Exceptional customer Service
* Training & Development
* Customer Handling Issues
* Customer Relationship

**June’2012 – August 2012withBig Bazaar, Kolkata**

***Summer Internship***

* Sales of Loyalty programme at Big Bazaar, discover applicable ideas for customer loyalty Programme,

Sales by offering a more appealing program to customer

**PROFESSIONALQUALIFICATION:**

* Passed MBA from Pailan College Of Management And Technology,Kolkata in 2013 in Marketing and H.R

**EDUCATIONALQUALIFICATION:**

* Passed BBA from West Bengal University Of Technology in 2011.
* Passed H.S.C. (Commerce) from A.H.S.E.C. in 2008.
* Passed H.S.L.C. from S.E.B.A. in 2006.

**INFORMATION TECHNOLOGYSKILLS:**

Application Software -MS Office

**LINGUISTIC PROFICIENCY:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Languages** | **Speak** | **Read** | **Write** |
| English | YES | YES | YES |
| Hindi | YES | YES | NO |
| Bengali | YES | YES | YES |
| Assamese | YES | YES | NO |

**EXTRA CURRICULAR ACTIVITIES**

* Active member of cultural committee of MBA 2011-2013 batch.
* Actively participated in different activities like organizing different events in school and college levels**.**
* Won prize at school level sports.**AWARDS &ACHIEVEMENTS:**

**PERSONAL DETAILS:**

Date of Birth :05-FEB-1990

Father’s Name:Ashish Ganguly

Permanent Address : T.R. Phukan Road

P.O & Dist- Dhubri (Assam).

Pin-783301.

(Arindam Ganguly)